



Clerk to the Council: Sonia Hutchinson,
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Kingmoor Parish Council Highways complaint schedule November 2018

Complaints raised with Highways department – Current position obtained from HIMS and correspondence with Highways Department.

Reference number	Description	Current position
Riverside	Trees on Applegarth to be trimmed and bollards installed	Have spoken to Riverside who have agreed to trim the trees and erect fencing.
W1880940107	Due to the lack of maintenance since the construction of the CNDR roundabout, a drainage gutter at the base of the embankment next to Spa House has become blocked, causing highway drainage water to overflow onto a public footpath, which then flows into the CNDR underpass west of Spa House. The nearby Pow Beck also requires cleaning out, either side of the CNDR, to maintain field drainage. The septic tank overflow for Spa House empties into Pow Beck and will benefit from an unobstructed discharge.”	We're pleased to let you know that one of our experienced teams has now assessed the issue to ensure that it does not pose a risk to the public. No further work will be undertaken at this point but we will continue to monitor the network as part of our safety inspection activity and we'll take action if the problem is considered to pose a risk to the public. If at any time you feel the issue has become worse and poses a risk, please use the link below to re-raise the issue and provide further details.
W1880945161	Signage on entrance to village of Stainton	One of our experienced teams will look into this matter as soon as possible. We'll keep you posted on progress using this email
W1880928978	Leak on Honey pot lane	Completed
W1880930922	Pot holes entrance to Cargo Village from main road	Completed



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W1880937829	<p>Before entering Stainton there is a triangle of grass which is common land.</p> <p>Kingmoor Parish Council would like to know if the council can erect a directional sign (like a traditional finger post) that will point the way to Stainton Village, the CNDR roundabout and Etterby. Can you confirm if the council are legally entitled to erect directional signage on common land which is registered to Kingmoor Parish Council but not owned by the council.</p>	<p>One of our experienced teams will look into this matter as soon as possible. We'll keep you posted on progress using this email address.</p> <p>According to HIMS system problem has been logged and is being looked into.</p>
W1880937828	<p>Along the Park House road near ASDA roundabout the hedge that was planted for the CNDR has been destroyed.</p>	<p>Currently contacting the adjacent land owners about the damage to the hedge and working towards getting it reinstated.</p> <p>According to HIMS system work has been completed.</p>
W1880940105	<p>Urgent clearance of vegetation on Parkhouse Bridge required</p>	<p>Response -</p> <p>One of our experienced teams will look into this matter as soon as possible.</p> <p>According to HIMS system problem has been logged and is being looked into.</p>